

This fillable agreement records the customer acceptance of AMBEV service and billing terms. Payment details are handled through AMBEV's separate s

Billable Time

- Includes travel, labor, loading, documentation (on- and off-site), portal entry, and return or disposal.

Travel and Service Area

- Statewide service coverage across Arizona and Nevada from AMBEV hubs in Phoenix and Nevada.
- One-way travel is billed within the service area, up to a one-hour cap.
- Outside the service area, round-trip travel is billed. Overnight lodging is billed at actual cost when required.

Service Rates

- Standard labor: \$114.00 per hour
- Night work, 8:00 PM to 4:00 AM: \$171.00 per hour
- Weekend and holiday work: \$171.00 per hour
- Dispatch charge: \$15.00 per technician per visit

Payment Terms and Stored Payment Authorization

- Payment is due upon receipt unless AMBEV has granted the customer a line of credit with separate payment terms.
- AMBEV invoices through email or the customer portal, with payment links and instructions provided with the invoice.
- COD customers must maintain a valid payment method through AMBEV's secure payment-authorization process.
- If payment is not received within 10 calendar days, AMBEV may charge the payment method on file for the full invoice amount plus a 3.5% processing fee.
- The customer authorizes charges for unpaid invoices, approved services, out-of-scope work, and recurring services.
- If a charge fails, AMBEV may reattempt the charge, suspend service, or require prepayment for future work.

Additional Payment Terms

- Customer must keep payment information current. Expired or declined payment methods do not relieve payment obligations.
- Customer agrees to contact AMBEV before initiating a chargeback.
- Unauthorized chargebacks may result in service suspension, additional fees, and collection action.
- Customer is responsible for all applicable collection costs and attorney fees.

Authorization and Acceptance

- ☐ I agree to AMBEV Customer Terms of Service.
- ☐ I authorize service and billing under these terms.
- ☐ I confirm a valid payment method is maintained through AMBEV's secure process.
- ☐ I authorize AMBEV to store and charge my payment method as described in these terms.
- ☐ I agree to the 3.5% fee for past-due automatic charges.

Customer Information and Signature

AMBEV customer number

Customer name

Company

Email

Type your name to acknowledge

Digital signature (if supported by your PDF reader)

Date

For signature only: Do not enter card or banking information in this form. AMBEV will provide secure payment instructions separately.